

**From:** Martin Coles  
**To:** Microsoft ATR  
**Date:** 1/15/02 7:19am  
**Subject:** Microsoft Settlement

Dear Sir or Madam:

Having been in the Computer industry for the last 20 years, I can only say that Microsoft has performed brilliantly for the consumer.

Through their success and resultant position, they have been able to bring down the cost of computing such that it is now affordable by everyone.

Further, the inclusion of various components in the operating system is once again in the consumers interest, enabling them to use the software easily.

Multiple operating systems from numerous suppliers would not have provided a uniform and easily understandable and affordable opportunity for the man on the street to own and use a computer.

Well done Microsoft!

Kind regards

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